SPRING 2021



Spring is just around the corner – we are starting to plan a little earlier than usual this year.

We are excited for the upcoming boating season and hope that you have had a safe and healthy winter. We ask that you continue to practice safe social distancing and remember that masks are required everywhere on property at all times.

In this package you will find a <u>Launch Request</u> and a <u>Commissioning Request</u>. We encourage you to reach out to Alana, our Marine Service Coordinator with any questions about the spring service and launch process. She is eager to meet you and help facilitate all of your engine service needs, hauling/launching, transports, bottom painting, detailing, and more. She can be reached easily via email at <u>service@capeannmarina.com</u> or on the phone at 978-283-0806 EXT 481. Please keep in mind that all service and yard requests must be submitted in writing. All requests are scheduled on a first come- first served basis. These forms can also be found on our website at capeannmarina.com/marine-services/service. We encourage you to email your forms to Alana, as we work towards a more environmentally friendly paperless scheduling process.

We welcome Tyler Giunta as our new Parts & Retail Store Manager. Tyler has a background in inboard engines, boat parts and accessories and would be happy to help locate any items you may need. He currently has the store stocked with cleaning, painting, and detailing supplies as well as factory filters, oils, parts, and coast guard safety items to prepare you for your upcoming season! Be sure to contact Tyler if you find something online you'd like to order – we have competitive pricing and access to many catalogs and vendors with a quick turnaround time if it is not a stocked item. He can be reached at parts@capeannmarina.com. The marine store will be open Monday through Friday 8am to 4pm for the beginning of the spring season. Hours will change as summer progresses.

All service and launching requests are processed on a first come - first served basis. Requests beyond the realm of standard commissioning may be scheduled separately as summer work. You are required to return all service requests **30 days prior to your preferred launch date.** Launch dates are not guaranteed – if you find that you are not able to meet your preferred launch date, please notify us at least **one week in advance**.

MAY 15th 2021:

- All winter storage agreements end on May 15th, so please plan to launch your boat prior to this date.
- All boats will have shrink wrap removed prior to May 15th, unless you make arrangements with Service.
- You will have 2 days to remove your boat from your temporary launch slip after May 15th

JUNE 1ST 2021:

- Boats and trailers in the yard will be charged a daily rate and may be subject to yard relocation fees.
- You have two days to remove your boat from your temporary launch slip. After 1 days, you will be charged a daily dockage fee.

Please contact Karl, our Dockmaster, for dockage reservations or requests. He can be reached by email at dockmaster@capeannmarina.com, in the office at 978-283-2116x 455 or via cell/text at 978-325-1121.

We will be offering summertime all access or no access trailer storage. Don't have a boat slip or a mooring? Our Valet Services will also be ready to go when needed. Check out our website for details.

We look forward to servicing you and hope to see you soon!

Thank you,

The Cape Ann Marine Sales & Service Team

EARLY BIRD – LAUNCH SPECIAL

\$70 LAUNCH (TRAILERED BOATS ONLY)

WHEN YOU HAVE
CAPE ANN MARINE
BOTTOM PAINT YOUR BOAT

-EARLY BIRD SPECIAL - BOATS UP TO 25' - APRIL 1ST – MAY 15TH
*MUST COMPLETE SPRING COMMISSIONING AND LAUNCH REQUEST 30 DAYS PRIOR.

THINKING OF SELLING YOUR BOAT?

WE LIST ON BOATS.COM AND YACHTWORLD YEAR ROUND

WE ARE OPEN YEAR ROUND AND ARE ALWAYS HERE TO FACILITATE A NEW BROKERAGE SALE, NEW BOAT, OR USED BOAT SALE. LET US KNOW IF YOU'RE INTERSTED IN SELLING YOUR BOAT AND WE WILL STORE YOUR BOAT IN A PRIME LOCATION

WE WILL MATCH OR BEAT ANY BOTTOM PAINT PRICE

With environmental regulations becoming more strict, in regards to pressure washing bottoms and antifouling paint, we as marina operators need to do so as well. Some boatyards have restricted any outside paint from coming onsite and are only allowing the paint they offer in their store. Other yards have restricted boat owners to do their own bottoms. If you are planning to do your own bottom painting this spring, we strongly encourage you to buy your paint through us. In fact, we will match or beat other's prices. We can also provide a paint kit for you, which will include all the necessary supplies such as rollers and brushes, to complete the job at a price that can't be beat! Our anodes/zincs are competitively priced. We want to make sure that you are supplied with great quality products, and give you the best price we can!





THINKING OF REPOWERING YOUR BOAT? WE'RE HERE TO MAKE IT EASY.

YAMAHA, SUZUKI & CUMMINS CERTIFIED— Visit our factory trained technicians and see what engine will fit your lifestyle. We have the facilities and equipment to install engines 2.5HP-425HP. We are happy to evaluate any vessel big or small.

WANT TO HAVE THE CAPE ANN MARINA EXPERIENCE?

NOW TAKING RESERVATIONS FOR THE 2020 BOATING SEASON.



Find us online at capeannmarina.com or call our Dockmaster's office at 978-283-2116.





SPRING 2021 – COMMISSIONING REQUEST

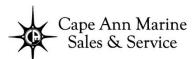
SIGN AND SUBMIT 30 DAYS PRIOR TO REQUESTED COMPLETION DATE

VESSEL NAME: VESSEL MAKE: COMBINATION: Lut a KEY LOCATION Completed a Launch Request Marina TRAILERED BOAT SPECIA BOATS UP TO 25' 4/1/21 - 5/15/2 \$70 LAUNCH ONLY When you have CAMSS bottom paint your boat gements have been made. MUST REQUEST 30 DAYS PRIOR The medded. Clean and service battery leads and hold downs. Inspect engine, belts, hoses and ange low pressure and water separating fuel filters and prime with fresh fuel. Check fuel angine(s) and verify proper function of steering and controls. Verify operation of navigation rator in same manner if equipped. Install stern drive if applicable. Provisions for additional
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thing in manufacturers ourself amount in mater sums consists and plugs there exists
tlined in manufacturars ourser's manual in water sums consider sport slugg thermostate
tlined in manufacturers owner's manual i.e. water pump service, spark plugs, thermostats, ervices as applicable.
invices as applicable. I-300 hour intervals or after 2-3 years. Spring is the best time for this service*
ZINCS
nk(s). Pressurize systems. 1216 ZINCS (EXTERNAL) Shaft, Rudder, Trim Tabs
Inits if applicable. 1216 ZINCS (INTERNAL) Closed cooling
PRICE MATCH GUARANTEE
5
BOTTOM PAINT KITS
INTERLUX ACT \$195/GALLON AVAILABLE IN MARINE STORE
MICRON CSC \$295/GALLON MICRON EXTRA \$320/GALLON
COMPOUND & WAX waterline to rub rail
TO 25' \$12/FT + MATERIALS 8002 UP TO 30' \$16/FT + MATERIALS
TO 25' \$12/FT + MATERIALS 8002 UP TO 30' \$16/FT + MATERIALS TO 40' \$14/FT + MATERIALS 8003 30' TO 40' \$17/FT + MATERIALS
3 S S

Cape Ann Marine Sales & Service POLICIES for all Service Work

- No new work, hauling or launching will be performed unless Customer's account is current, this also includes customers that have a storage contract with Cape Ann Marina. Full remittance of all balances must be paid prior to taking boat from marina lot or docks.
- A completed, <u>signed work order</u> or seasonal commissioning or de-commissioning checklist with customer and boat information along with a detailed description of work requested and provision of keys and or combo is required <u>prior</u> to job scheduling or commencement. Service requests will not be entered onto the schedule if any of this information is missing.
- > Owner is responsible for: drain plugs, opening thru-hull fittings, bilge pump and battery operation.
- **Storage Fees** Boats that are dropped off for Service, <u>without an appointment</u> are subject to the Daily Yard Storage Fee. Boats without wet or dry storage contracts must be removed from the premises no later than <u>4 business days</u> following notification of job completion. Daily Yard Storage Fees: up to 30' trailer is \$35.00/day, additional rate for over 30'.
- Trailers must be picked up after launching within 2 days, or daily storage fee will be charged. Customers who want to pick up boats or trailers after hours can do so **any time before 8 p.m.** providing that payment is made in full prior to pick up.
- All trailers brought to yard must be <u>labeled with customer name</u> and vessel name on tongue. Failure to do so may result in a delay in service.
- Cape Ann Marine is not responsible for damage caused to boat, motor or trailer due to poor trailer adjustment i.e. improper tongue weight. Cape Ann Marine is not responsible for proper tie down upon completion of work, and customer pick up.
- > Cape Ann Marine will provide for disposal of waste engine oil during normal business hours as long as the oil was purchased from our Ship's Store. Any persons caught leaving containers of waste oil on the grounds unattended will be subject to a fine and reported to Clean Harbors. This will also apply to any inappropriate disposal of hazardous materials on site.
- Labor performed at Cape Ann Marina must meet or exceed ABYC standards. ABYC non-compliance is grounds for job refusal.
- Weather Related Damage Cape Ann Marine is not responsible for damage caused to boats or trailers caused by acts of nature. We are also not responsible for damage caused to boats or trailers in our yard by other patron's or visitors.
- An Environmental Fee of 1.75% will be assessed to all work.
- > By law, hazardous spills need to be reported immediately. Spills must be cleaned at boat owner's expense.
- Jobs that exceed \$500.00 may require an initial deposit and may be subject to partial billing prior to job completion.
- > Special orders for parts that exceed \$100.00 require an initial 25% deposit. A 15% restocking fee will be assessed for any returned or refused special orders.
- By signing this document, you are agreeing to both the front page and the above policies.

Print Name:	_ Sign:	_ Date:	
By signing this form, I agree and understand the policies and procedures outlined above.			



LAUNCH REQUEST 2021

SIZE OF BOAT:

Completed and signed Request Forms must be submitted to Cape Ann Marine Sales & Service at least one month prior to launch request date. Please notify us if you plan to postpone your requested launch date to avoid additional fees.

Requested launch dates are not guaranteed.

Boats will not be added to the launch schedule or launched without:

- Your account balance paid in full for Service and Winter Storage
- Completed & signed LAUNCH REQUEST, and
- **CERTIFICATE OF INSURANCE** email insurance to **service@capeannmarina.com**

Cape Ann Marina or Cape Ann Marine Sales & Service are not liable for damage to spray rails, bilge keels, transducers, through-hull fittings, roll dampening components or any similar hull protuberances while hauling and/or launching. The vessel owner is responsible for providing any special equipment required for the protection of those hull components during the aforementioned operations. (initial)

Please fill out completely.

POWER or SAIL

Boat Name & Registration #'s			R or SAII D.A.:	L	_	ZE OF BOA NM:	AT: DRAFT:	
		Phone #	's					
Owner								
information								
		Email:						
Launch Week	WEEK OF:	STEP MAST*	YES c	or N	10			nents with Marine
Requested:								306 with as much
Not guaranteed						notice as	s possible for m	ast stepping.
Assigned Summer		If you do not have	a Summe	er Sl	ip			
Slip if known: what is your expected departure date*:								
Schedule additional boat services at our Marine Service Center or by emailing service@capeannmarina.com No launching or hauling on holidays, Saturdays or Sundays without special request. Different rates may apply.								
Owner is responsible for: providing and installing drain plugs, opening thru-hull fittings, dock lines (4 min.), fenders (3 min.), paint, throw-away brush in cockpit, safety equipment, bilge pump and battery operation. (initial) *We will notify you when your boat has been launched. Unless you are a summer slip customer you will have 2 days							eration.	
to remove your boat from the temporary slip, prior to May 15 and 1 day after. Otherwise, current dockage rate will be charged daily. For slip storage, contact our Dockmaster and make a reservation or request dockmaster@capeannmarina.com.								
All trailers must be removed within 2 days after launch, if not a Daily Yard Storage Fee will be charged (initial) Are storing your trailer with us for the summer? A flat \$500 storage fee will be billed to you. Yes, (initial)								
Daily Yard Sto	55.00 per hour (Min ½ prage Fees: Daily Yard nching work orders)	4 hr) Marine Mechanic La d Storage Fees: up to 30' trailer			-			this applies to
Signature:			Date:					
	75 E	Essex Avenue – RT. 133 Glou	cester, N	/IA 0:	1930			



CREDIT CARD AUTHORIZATION 2021

CREDIT CARD AUTHORIZATION

Today's Date:		
Name on Card:		
Billing address of Card:		
Marine Sales & Service		Cape Ann Marina and Cape Anr
to charge \$	on my (Type)	
CC#		expires on
Security codes: 4 digit	code if American Exp	oress on Front
or 3 Digit Code on E	Back of all the other (Credit Cards
Signature:		Date: